

LOFFICE

GENERAL TERMS OF CONTRACT (GTC)

Definitions

In these GTC, the terms marked with a capital letter shall have the following meanings:

- **Identification:** means the individual data disclosure and declaration required, pursuant to the Money Laundering Act, of the Customer using the Seat-host service.
- **Coworker:** means the Customer of the Coworking service.
- **Coworking service:** means the service under the relevant Coworking package specified in these GTC, for the shared use of Loffice's office premises and infrastructure together with other Coworkers.
- **Price:** means the amount payable to Loffice for the Service.
- **Specific agreement:** means an agreement between Loffice and the Customer relating to a given Service or Additional service, which is typically concluded in writing and is not an Electronic contract.
- **Electronic contract:** means a contract concluded pursuant to the contracting procedure set out in Sections 6:82–6:85 of Act V of 2013 (the "Hungarian Civil Code").
- **House Rules:** means the rules governing the use of the Loffice offices.
- **Website:** means the website www.loffice.hu operated by Loffice.
- **Host:** means the staff member/team member made available by Loffice.
- **Additional service:** means services other than the Services, specified in these GTC and on the Website.
- **Loffice:** means Loffice Kft. operating under this brand name (registered seat: 1085 Budapest, Salétrom u. 4.; branch office: 1061 Budapest, Paulay Ede u. 55.).
- **Loffice office or Coworking office:** means the buildings and/or premises operated at the following locations, in which Loffice itself, or its affiliated companies, provide the Services: Budapest, District VIII, Salétrom u. 4. and Budapest, District VIII, Rákóczi tér 3. (hereinafter: "Loffice Salétrom"); Budapest, District VI, Paulay Ede u. 55. (hereinafter: "Loffice Paulay"); Budapest, District VIII, Déri Miksa u. 6. (hereinafter: "Loffice Déri").
- **Nexodus or Platform:** means the online customer-relationship-management software used by Loffice, available at <https://lofficederi.spaces.nexodus.com>.
- **Deposit or Security deposit:** means a monetary amount that secures the contractual obligations relating to the Service.
- **Money Laundering Act:** means Act LIII of 2017 on the Prevention and Combating of Money Laundering and Terrorist Financing.
- **Registration or to Register:** means the following: for a natural person Customer — name, tax number, email address, telephone number and address; for a legal person Customer — company name, tax number, email address, telephone number and registered seat; in both cases — acceptance of the GTC and of the Privacy Policy.
- **Service(s):** means the following Service packages available at the Loffice offices: Coworking; Event Space; Meeting room; Office and Apartment rental; Serviced office; Seat-host service or virtual office.
- **Service provider:** means Loffice's affiliated company, registered with the NTCA (National Tax and Customs Administration), specialized in providing the Seat-host service.
- **Customer:** means the legal person or natural person using the Services.
- **Dataform:** means the form to be completed by the Customer on the Website or the Platform when requesting an offer or making a booking.

1. Service contracts

1.1 Coworking contract

1.1.1 Conclusion of the contract

1.1.1.1 As a general rule, the Coworking contract is concluded electronically between Loffice and the Coworker, on the online Platform <https://lofficederi.spaces.nexodus.com/en> used by Loffice.

1.1.1.2 A new Coworker Registers by completing the Dataform and selecting a Coworking package; after submitting the Dataform, together with Loffice's confirmation, the Coworker receives the login password enabling access to the Platform.

1.1.1.3 A Coworker who is already registered may modify or extend the Coworking package via the Platform, or, where required, the extension may take place through the Host.

1.1.1.4 The Coworking contract may also be concluded as a Specific agreement where, exceptionally, the technical conditions for Electronic contracting are not available at the time of conclusion.

1.1.1.5 If, before the expiry of the Coworker's Coworking package, the Coworker does not indicate that it does not wish to use the Coworking service in the following month, the Coworking contract is automatically extended by a further (1) one month.

1.1.1.6 If the Coworker cannot find a Coworking package matching its needs, or requires an Additional service for which the contract cannot be created through the electronic steps, the Coworker may request an offer for a Specific agreement from Loffice via the Website, by email, or by other means.

1.1.2 Coworking packages

The current Coworking packages can be found on the Website.

1.1.2.1 The content of the Coworking packages, the Price, the amount of the deposit, and the detailed scope of services are set out on the Website.

1.1.2.2 The Coworking packages may be used within (1) one month. If the Service does not start at the beginning of the month, a pro-rated invoice will be issued for that month. A Coworking package not used within the relevant month may not be carried over to another month. Against a separate fee, the Coworking package may also be used beyond the one-month period.

1.1.3 Payment for Coworking packages

1.1.3.1 Payment is made in advance, prior to the Service.

1.1.3.2 Payment methods:

- by credit card via terminal
- by bank transfer
- online, where the technical conditions allow
- exceptionally, in cash

1.1.4 Basic services provided to Coworkers

- Use of the workstations and office furnishings/equipment of the Coworking office.
- Use of the office space shared with other Coworkers.
- For holders of the LoFLEX Package, use of the Coworking service during opening hours. (Use outside these hours is possible only subject to a separate agreement and a separate fee.)
- Unlimited (24-hour daily) use of the Coworking service for holders of the LoFIX package.
- Availability of the Host on working days during opening hours. (Information on the opening hours of the Coworking office is available on the Website.)
- Use of the kitchen and dining area.
- Use of the terrace.
- Heating, cooling, lighting, and use of water and electricity.
- Broadband internet access (Wi-Fi).
- Cleaning of the Coworking office.
- An opportunity to be featured on one of Loffice's social media platforms, in a manner and to an extent agreed with Loffice.

1.1.5 Additional services available for a separate fee

- lockable storage
- rolling storage cart
- photocopying, printing
- coffee
- Meeting room usage
- Event Space usage
- Seat-host service

The full list is set out on the Website.

Contracts for Additional services may be concluded through an online booking via the Website, but may also be concluded verbally, by email, or through implied conduct.

1.1.6 Rules of cooperation for Coworkers

1.1.6.1 One Contractual Package entitles one person to work at any given time.

1.1.6.2 The Coworker may use the Coworking office and its tools/furnishings exclusively for their intended purpose of office work. In the event of improper use, the Coworker is liable to compensate for any resulting damage.

1.1.6.3 The downloading and uploading of unlawful content via the internet is prohibited.

1.1.6.4 The Coworker must notify Loffice immediately, and no later than within 3 days, of any change to the personal data provided at Registration.

1.1.6.5 A Coworker using the LoFIX package must safeguard the access card/keys received and may not make them accessible to third parties. The Coworker must also immediately report the loss or damage of the card or keys to Loffice, for the purpose of immediate deactivation. The Coworker must reimburse Loffice for the cost of the card and keys, in an amount equal to the Deposit. Upon termination of the Coworking contract, the Coworker must immediately return the access card and keys to Loffice.

1.1.6.6 When using the Loffice office outside daily opening hours, the Coworker must exercise heightened care and, upon leaving, ensure that the premises are properly secured, and must also comply with the other provisions of the House Rules; failing this, the Coworker must compensate Loffice for any resulting damage.

1.1.6.7 If a postal or other item is delivered to the Coworker at the Coworking office, the Coworker must accept it in person, unless it has taken out the Seat-host service. If this does not happen, Loffice may refuse to accept the item; if, at the Coworker's express request, Loffice nevertheless accepts it, Loffice does not examine or verify its content or condition. In the case of cash-on-delivery items, Loffice is entitled to refuse acceptance. If Loffice pays the cash-on-delivery fee, the Coworker must reimburse it to Loffice in cash within 2 working days of being notified.

1.2 Seat-host service contract

1.2.1 Conclusion of the Seat-host service contract

1.2.1.1 The Seat-host service contract is concluded as a Specific agreement, in paper form, between the Customer and Loffice's affiliated company specialized in the provision of the Seat-host service and registered with the NTCA (the "Service provider"), as follows:

After completing Registration via the Website, the Customer may request an offer for the Service by submitting the Dataform, following which it receives an offer by email. The Customer may accept the offer or request a modification. Upon the Customer's acceptance of the offer, the Specific agreement is concluded, followed by the Customer's Identification and the handover to the Service provider of the company documents and official documents required under the legislation governing the Seat-host service, the delivery mandate, and the authorization for the receipt of postal items.

1.2.2 Content of the Seat-host service contract

1.2.2.1 The Seat-host service contract entitles the Customer to register Loffice's address (1085 Budapest, Salétrum u. 4.) as its company's registered seat with the competent authority's register.

1.2.2.2 The Customer is required to hand over the following documents and make the following declarations:

- official permits
- company documents
- documents relating to the data-reporting obligation towards the tax authority
- the report required under the Accounting Act
- declarations required under the Money Laundering Act

1.2.3 Services provided under the Seat-host service

- Registering Loffice's address as the Customer's registered seat with the competent authority's register.
- Authorizing the use of Loffice's address as a mailing address.
- Receiving letters and other postal items addressed to the Customer (together: "postal items") and notifying the Customer, within (1) one working day, at the email address it has provided, of the receipt of any postal item.
- Storing the Customer's postal items and the documents handed over by the Customer in a separate storage area, for (1) one week from receipt, after which the Customer must arrange for their collection.
- Displaying the Customer's company sign on the street front.
- The Seat-host service does not extend to accepting parcels larger than 11x35x40 cm.

- The Seat-host service does not extend to examining or verifying the content or condition of postal items. In the case of cash-on-delivery items, the Service provider is entitled to refuse acceptance, but must notify the Customer of this fact. If the cash-on-delivery fee is paid, the Customer must reimburse it in cash within (2) two working days of being notified, failing which the cash-on-delivery fee will be deducted from the Deposit.

1.2.4 The Seat-host service fee and payment of the Deposit

1.2.4.1 The Seat-host service fee and the amount of the Deposit are set out on the Website and are payable in advance.

1.2.4.2 The handover of the declarations required for notifying the Court of Registration and other authorities is conditional upon payment of the first annual Seat-host service fee and the Deposit.

1.2.5 Duration and termination of the Seat-host service

1.2.5.1 The Seat-host service contract is concluded for an indefinite term, unless the Customer is a company established for a fixed term. The Customer may not terminate the Seat-host service contract within (1) one year of its conclusion. After the expiry of this (1) one-year period, either party may terminate the Seat-host service contract by giving (3) three months' notice, effective as of the end of the year. In the absence of such termination, the Seat-host service continues as a contract of indefinite duration.

1.2.5.2 Termination is effected by a unilateral notice addressed to the other party, sent either to its email address or by registered mail to the address provided at Registration.

1.2.5.3 If a Coworking contract and a Seat-host service contract both exist between the same parties, termination of one contract does not constitute termination of the other. The parties must expressly specify which of the contracts between them is being terminated.

1.2.5.4 In the event of termination of the Seat-host service contract, the Customer must, within 5 working days from the termination of the contract, arrange for the collection of its documents, letters and other postal items in storage, and must credibly certify that it has deregistered its seat from Loffice's address.

1.2.5.5 Loffice's notice of termination is deemed to have been communicated on the 5th day following dispatch, if sent to any of the contact details provided by the Customer.

1.2.6 Additional services available for a separate fee

- photocopying, printing
- coworking
- coffee
- scanning and digitization
- physical mail forwarding
- Meeting room usage
- Event Space usage

The full list is set out on the Website.

Contracts for Additional services may be concluded through an online booking via the Website, but may also be concluded verbally or through implied conduct.

1.3 Meeting room rental

1.3.1 Conclusion of the Meeting room rental contract

1.3.1.1 A new Customer may request an offer for the Service in the following two ways:

- via the Website: www.loffice.hu/rendezvenyhelyszin
- via the Platform accessible through the Website: www.lofficederi.spaces.nexus.com

In both cases, the Customer Registers by completing the offer-request Dataform and selecting the Meeting room and the time slot. After submitting the Dataform, the Customer receives an offer from Loffice by email, which the Customer may accept or request to modify. In such case, the contract is concluded upon the offer request and the confirmation of identical content.

1.3.1.2 A Registered Customer may book directly via the Platform or request an offer for the Service. When requesting an offer, the Customer logs into the Website (www.loffice.hu / "Log in"), which redirects to the Platform, where the Customer selects the Meeting room and time slot; after submitting this, the Customer receives Loffice's confirmation by email. The contract is concluded upon the offer request and the confirmation of identical content.

1.3.1.3 The Customer may indicate an individual offer request in the "Notes" field of the Dataform, for which it will receive an individual offer by email.

1.3.1.4 The Meeting room rental contract may also be concluded verbally, or by an offer request sent by email, which the Host records in writing after taking down the Registration details.

1.3.2 Rules for the use of Meeting rooms

1.3.2.1 The parameters of the Meeting rooms at each location, as well as the current prices, are set out on Loffice's website and in the valid price list.

1.3.2.2 The Customer must use the Meeting rooms for their intended purpose and in accordance with the agreement between the Parties.

1.3.2.3 Loffice assumes no liability for assets brought into the Meeting rooms by the Customer.

1.3.2.4 If the Customer arrives earlier than agreed, or uses the Meeting room beyond the confirmed period, the usage time will be charged based on the prices published on Loffice's website. Every commenced hour counts as a full hour.

1.3.2.5 – Cancellation by the Customer

If the Customer cancels a confirmed booking within (14) fourteen calendar days before the start date, a cancellation fee of 50% of the total Price applies.

If the cancellation occurs within (7) seven days before the start date, a cancellation fee of 100% of the total Price applies.

1.3.2.6 – Cancellation by Loffice

Loffice is entitled to cancel a confirmed booking for any reason, up to at least (14) fourteen calendar days before the start date.

In such case, any fee already paid will be refunded in full.

In the event of cancellation by Loffice, the Customer is not entitled to any compensation or other claim.

1.3.2.7 No-show: if the Customer does not use the Service at the confirmed time and has not cancelled in advance, a cancellation fee of 100% of the total Price will be charged.

1.3.2.8 In the case of renting a Meeting room, Loffice will issue a payment request for the rental fee prior to the event, which the Customer must settle before the start of the Meeting room rental and present proof of payment to Loffice. The amount of the payment request is 50% of the total contract amount.

1.3.2.9 Based on the payment requests, the final invoice will be issued after the event, depending on the actual use of the Services.

1.3.3 Additional services available for a separate fee

- technical staff
- AV technology
- reception
- catering

The full list is set out on the Website.

Contracts for Additional services may be concluded through an online booking via the Website, but may also be concluded verbally or through implied conduct.

1.4 Event Space rental

1.4.1 Conclusion of the Event Space rental contract

1.4.1.1 A new Customer may request an offer for the Service in the following two ways:

- via the Website: www.loffice.hu/rendezvenyhelyszin
- via the Platform accessible through the Website: www.lofficederi.spaces.nexodus.com

In both cases, the Customer Registers by completing the offer-request Dataform and selecting the Event Space and the time slot. After submitting the Dataform, the Customer receives an offer from Loffice by email, which the Customer may accept or request to modify. In such case, the contract is concluded upon the offer request and the confirmation of identical content.

1.4.1.2 A Registered Customer may book directly via the Platform or request an offer for the Service. When requesting an offer, the Customer logs into the Website (www.loffice.hu / "Log in"), which redirects to the Platform, where the Customer selects the Event Space and time slot; after submitting this, the Customer receives Loffice's confirmation by email. The contract is concluded upon the offer request and the confirmation of identical content.

1.4.1.3 The Customer may indicate an individual offer request in the "Notes" field of the Dataform, for which it will receive an individual offer by email.

1.4.1.4 The Event Space rental contract may also be concluded verbally, or by an offer request sent by email, which the Host records in writing after taking down the Registration details.

1.4.2 Rules for the use of Event Spaces

1.4.2.1 The parameters of the Event Spaces at each location, as well as the current prices, are set out on Loffice's website and in the valid price list.

1.4.2.2 The Customer must use the Event Spaces for their intended purpose and in accordance with the agreement between the Parties.

1.4.2.3 Loffice assumes no liability for assets brought into the Event Spaces by the Customer.

1.4.2.4 If the Customer arrives earlier than agreed, or uses the Event Space beyond the confirmed period, the usage time will be charged based on the prices published on Loffice's website. Every commenced hour counts as a full hour.

1.4.2.5 – Cancellation by the Customer

If the Customer cancels a confirmed Event Space booking within (14) fourteen calendar days before the start date, a cancellation penalty of 50% of the total Price applies.

If the cancellation occurs within (7) seven days before the start date, 100% of the total Price will be charged.

1.4.2.6 – Cancellation by Loffice

Loffice is entitled to cancel a confirmed booking for any reason, up to at least (14) fourteen calendar days before the start date.

In such case, any fee already paid will be refunded in full.

In the event of cancellation by Loffice, the Customer is not entitled to any compensation or other claim.

1.4.2.7 No-show: if the Customer does not use the Service at the confirmed time and has not cancelled in advance, a cancellation fee of 100% of the total Price will be charged.

1.4.2.8 In the case of renting an Event Space, Loffice will issue a payment request for the rental fee prior to the event, which the Customer must settle before the start of the Event Space rental and present proof of payment to Loffice. The amount of the payment request is 50% of the total contract amount.

1.4.2.9 Based on the payment requests, the final invoice will be issued after the event, depending on the actual use of the Services.

1.4.3 Additional services available for a separate fee

- technical staff
- AV technology
- reception
- catering

The full list is set out on the Website.

Contracts for Additional services may be concluded through an online booking via the Website, but may also be concluded verbally or through implied conduct.

1.5 Office and apartment rental contract

Loffice publishes on its Website the standard offices and apartments (and their premises) that it offers for rent. Due to the specific features of the contract, the rental contract is concluded as a Specific agreement, in paper form. These GTC apply, as appropriate, to all matters not settled by the rental contract.

1.6 Serviced office / Serviced apartment contract

1.6.1 Content of the contract

1.6.1.1 The contract is a longer-term rental and service arrangement whereby, under the Parties' agreement, Loffice undertakes to invest, provide Services and lease premises, and the Customer undertakes to pay a service fee.

1.6.1.2 For the serviced properties operated by Loffice, the mode of use may be a flat or an office. Depending on the Parties' agreement, the Serviced apartment function includes the rental, the provision of home-office conditions, Loffice's community support, and personalized services.

1.6.2 Conclusion of the contract

1.6.2.1 Due to the specific features of the contract, the Serviced office / Serviced apartment rental contract is concluded as a Specific agreement.

1.6.2.2 These GTC apply, as appropriate, to all matters not settled by the Serviced office / Serviced apartment contract.

2. Fees, service prices, payment and invoicing

2.1 The Prices in effect on the Website at the time of concluding the contract shall govern. Prices are net prices and do not include VAT. Loffice reserves the right to change prices without prior notice.

2.2 For prices denominated in euro, the forint amount of the rental fee is calculated using the MNB (Hungarian National Bank) daily exchange rate applicable on the fifteenth (15th) day of the calendar month preceding the rental payment period.

2.3 Fees are payable in advance, within the payment deadline set out on the invoice. Any payment obligation of either Party under the contract is deemed fulfilled once the full amount has been credited to the payee's bank account.

2.4 The Seat-host service fee is invoiced annually in advance; the fee for the other Services is invoiced monthly in advance, unless the Parties agree otherwise in the Specific agreement.

2.5 If the Customer defaults on any payment obligation, the Customer must pay statutory default interest for the entire duration of the delay.

2.6 Loffice manages the fees for Office and Apartment rental, and for Serviced office and Serviced apartment, through its own bank account. If the bank charges account management or other related fees in this connection, the Customer bears such fees and the associated banking operational risk.

2.7 Loffice issues invoices electronically, unless the Customer requests a paper invoice.

2.8 Loffice's offers, unless the offer specifies a different, specific time period, are generally valid for (7) seven days. The offer is informational in nature; Loffice reserves the right to make changes.

2.8 Payment of the Deposit

2.8.1 The Customer must pay the amount of the Deposit at the same time as the first Price payment, upon conclusion of the contract with Loffice. Payment of the Deposit is a precondition for use of the Service.

2.8.2 The Deposit serves as security for the fulfilment of all of the Customer's obligations arising from the contract concluded with it. If the Customer breaches a contractual obligation and fails to remedy the breach within (5) five days of Loffice's written request to do so, Loffice may seek direct satisfaction from the Deposit.

2.8.3 If, as a result of Loffice enforcing its claim, the amount of the Deposit falls below its original amount, the Customer must immediately replenish the Deposit to its original amount.

2.8.4 Upon termination of the contract, Loffice will refund the unused portion of the Deposit to the Customer within (30) thirty days.

2.8.5 Loffice must place the Deposit in an escrow/deposit account. If the depository bank charges an account management fee, the Customer bears such fee and the associated banking operational risk.

2.8.6 No interest is payable on the Deposit.

2.9 Force majeure

Neither Party shall be liable for any failure or delay in performing its obligations under the contract if such failure or delay is caused by a force majeure event (in particular, a natural disaster, epidemic, governmental measure, or operational disruption).

3. Extraordinary termination of the Specific agreement and the Electronic contract

Loffice is entitled to terminate any contract concluded for the Services with immediate effect in the following cases:

- in the event of the Customer's delay or default in respect of any payment obligation, if the Customer fails to make payment within (8) eight days of Loffice's written demand;
- if the Price due and/or the Deposit is not paid within (5) five working days at the latest, following the signing of the relevant contract between the Parties;
- if the Customer seriously breaches its obligations under the GTC or the Specific agreement, with immediate effect (e.g. serious breach of the Coworkers' rules of cooperation, improper use of the meeting room/event space, etc.);

- if bankruptcy, liquidation, or winding-up proceedings have been initiated against the Customer.

4. Liability

4.1 Loffice is not liable for damage to, or loss or deterioration of, the Customer's property or documents located on Loffice's premises, unless the damage was caused by Loffice's intentional conduct or gross negligence.

4.2 Loffice supports the Customer if the Customer takes out property insurance for its assets located in the Coworking office, and Loffice also takes out liability insurance covering damage that may be caused to third parties by its staff present at Loffice.

4.3 With respect to the quality and continuity of internet and public utility services, Loffice undertakes the same obligations towards the Coworker and the Customer as the internet and utility service providers undertake towards Loffice.

4.4 Loffice is not liable for any deficiency, restriction, or interruption of the Coworking service and/or an Additional service, unless caused intentionally or through gross negligence by Loffice.

4.5 The Coworker acknowledges that restrictions or interruptions of the Coworking service may exceptionally occur, of which Loffice must notify the Coworker and, where possible, provide an alternative workspace.

5. Data handling

5.1 In the Loffice offices, their courtyards and corridors, as well as at the personnel entrance and the car-lift entrance, Loffice operates a closed-circuit television (CCTV) system, in compliance with statutory requirements, for the protection of persons and property. Loffice maintains documentation of the camera locations, which the Customer may inspect upon request.

5.2 By accepting the GTC, the Customer consents to the making and recording of image, sound and video footage, which Loffice may store for up to (15) fifteen days and use in accordance with the applicable rules. A warning notice is displayed in the area/premises under camera surveillance.

5.3 Loffice/the Service provider processes the data received from Coworkers and Customers in accordance with applicable law, for the purpose of providing the Services ordered by the relevant persons. Loffice uses the data provided by the Customer solely to perform the contract concluded with the Customer, or, if so indicated during Registration, stores it for the purpose of sending a newsletter. Loffice/the Service provider may not transfer the Customer's data to third parties, unless this is necessary for the performance of the contract and the Customer has consented thereto. When processing the Customer's data, Loffice/the Service provider acts in accordance with the applicable EU General Data Protection Regulation (GDPR) and Act CXII of 2011 on the Right to Informational Self-Determination and Freedom of Information.

5.4 By accepting the GTC, the Customer voluntarily and without any undue influence consents to Loffice recording image, sound and video footage of them on Loffice's premises and using it freely for the purpose of advertising the Services it provides.

5.5 Detailed rules are set out in the Privacy Policy published on Loffice's Website.

6. Confidentiality

The Customer is subject to a strict confidentiality obligation with respect to any personal, business and financial information that comes to its knowledge during the term of any contract for the Services. This confidentiality obligation survives the termination of the contractual relationship between the Parties.

7. Notices

7.1 In the relationship between Loffice/the Service provider and the Customer, the following are deemed to satisfy the written-form requirement:

- Electronic contracts;
- any notice sent by Loffice/the Service provider to the Customer's email address;
- notices sent from the Nexodus system.

7.2 If a notice is sent to the Customer by registered mail with return receipt, it shall be deemed delivered on the (5th) fifth day following the attempted delivery, even if delivery was unsuccessful, e.g. if the return receipt is returned marked "not collected," "moved away," "not accepted," or with a similar notation, from the address provided.

8. Language

These GTC have been prepared in Hungarian and English. In the event of any discrepancy between the Hungarian and English versions, the Hungarian version shall prevail.

9. Governing law, dispute resolution

9.1 The legal relationships between Loffice/the Service provider and the Customer are governed by these GTC and, as background law, by the Hungarian Civil Code.

9.2 The Parties agree that they will primarily seek to resolve, through amicable negotiation, any disputes arising from the contract concluded between them.

9.3 In the event of any discrepancy between these GTC, the Specific agreement, and the information published on the Website, the Specific agreement shall prevail, followed by these GTC, and then the Website.

9.4 For the resolution of any disputes arising from any contract governed by these GTC, between Loffice/the Service provider and the Customer, the Parties stipulate the exclusive jurisdiction of the Buda Central District Court, for matters falling within the competence of district courts. For matters with a higher value in dispute, the court having jurisdiction under the Code of Civil Procedure (Pp.) shall proceed.

9.5 In the event of any discrepancy or interpretation issue between the Hungarian and English versions of these GTC, the Hungarian language version shall prevail.